

## Visit Japan Web – Fast Track Immigration and Customs Process

Below is the direct web link for the Visit Japan Web Online service for Immigration and Customs procedures. Or, you may also use the QR code for mobile access.

<https://vjw-lp.digital.go.jp/en/>



Once on the page, click on “Start using the service now”. On the following screen, click “SIGN UP FOR A NEW ACCOUNT”. You’ll have to agree to the Terms of Use and the Privacy Policy.

**Visit Japan Web**

**Sign up for a new account**

---

**Using this service**

Please agree to the terms in the following link and proceed to the next step.

I agree to the [Terms of Use](#)

I agree to the [Privacy Policy](#)

Enter your email address and a password for your new account.

## Visit Japan Web

### Sign up for a new account

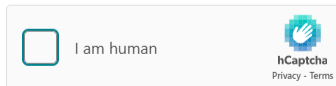
#### Enter account details

##### Email

##### Password

- 10 characters or more
- Combination of uppercase Latin alphabet + lowercase Latin alphabet + numerical values + symbols
- The following symbols are allowed to be entered in the password  
+,\*/=,.,; @!#\$%?|~^(){} \_

##### Enter your password again

[Back](#)[Create account](#)

Answer the following questions, and provide your Surname(s) and Given name(s) exactly as they appear on your passport. You can either key the information in or use your camera to upload your passport.

## Visit Japan Web

### Your details

#### Confirm entered details

##### Entry/return procedure category

Edit

Do you have a passport issued by the Japanese government? **Required**

No

Do you live in Japan and will enter Japan with a (special) re-entry permission? **Required**

No

##### Check how to use Tax-free procedures

Will you use Tax-free QR Code? **Required**

Yes

#### Passport details

Edit

Passport number **Required**

Surname **Required**

**MUMFORD**

Given name **Required**

**MICHAEL SCOTT**

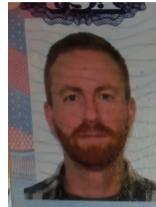
Nationality or citizenship **Required**

**United States**

Date of birth **Required**

Date of expiry **Required**

Photo of face



#### Basic Information

Occupation

Home address:Country name

**USA**

Home address:City name

Back

Update


After you've set yourself up as a registered user, you can add details of your family member travelling with you. The process is the same as above. To access that screen, click the "Details of Family Members Traveling with you" button.

### Visit Japan Web

#### Register user

Register details if you are using Visit Japan Web  
After registration, please proceed to "Register planned entry/return".

 **Your details** Registered

 **Details of family members traveling with you** 1 persons already registered

---

#### Register planned entry/return

Register information required when entering into/returning to Japan

Most recent planned entry

 **Japan 2025**  
Planned arrival date in Japan: 2025/05/16

[All entry/return schedule](#)

[+ Register new planned entry/return](#)

Click “Register new planned entry/return” to add your trip. Give the trip a name, and enter your arrival date, arrival airline, flight number, and city where you’ll board that flight.

## Visit Japan Web

### Register Planned Entry/Return

#### Planned entry/return

##### Trip name

Adding a name to your planned entry/return makes it easier to manage multiple plans.

##### Planned arrival date in Japan **Required**



[If you are connecting multiple flights](#)

#### Boarded flight number

##### Airline company name **Required**

For codeshare flights, please enter the name of the main airline company name

##### Flight number (numbers only) **Required**

For codeshare flights, please enter the main flight number

##### Point of embarkation

Candidate point of embarkation will be displayed when entering text

Enter the address for your first hotel in Japan. For our Brand g Itinerary, the address information is listed below. The contact phone number should be your personal phone number.

## Visit Japan Web

### Register Planned Entry/Return

#### Address in Japan (Accommodation)

Enter your first accommodation for contact information in Japan  
If you are not staying at a hotel, enter the destination information

#### Postal code

hyphen not required

1600021

Enter automatically using postal code

#### Prefecture Required

TOKYO TO

#### City Required

SHINJUKU KU

#### Address Required

1 CHROME-29-1

#### Hotel name, place of stay

HOTEL GROOVE SHINJUKU, A PARK ROYAL HOTEL

#### Contact phone number Required

hyphen not required

18014035227

Back

Next

You can select a family member that is traveling with you to add to your itinerary, if you set that family member up in the step listed above. You'll be able to add the family member to the arrival flight information you setup above. Click Register plan when you're done.

Visit Japan Web

Register Planned Entry/Return

Select family members traveling with you

When a family member undergoes immigration procedures at the same time can be registered as family members traveling with you

Entry and return procedures will be processed one person at a time  
One immigration document is required per person

Please select family members traveling with you.

- MUMFORD MICHAEL SCOTT You
- MALDONADO SOLIS RONNAL Family members traveling with you

Back

Confirm entered details

Visit Japan Web

Confirm entered details

Planned entry/return

Edit

Trip name **Japan 2025**  
Planned arrival date in Japan **Required** **2025/05/16**  
Airline company name **Required** **UA: UNITED AIRLINES(UAL)**  
Flight number **Required** **7**  
Point of embarkation **HOUSTON**

Address in Japan (Accommodation)

Edit

Postal code **1600021**  
Prefecture **Required** **TOKYO TO**  
City **Required** **SHINJUKU KU**  
Address **Required** **1 CHROME-29-1**  
Hotel name, place of stay **HOTEL GROOVE SHINJUKU, A PARK ROYAL HOTEL**  
Contact phone number **Required** **18014035227**

Select family members traveling with you

Edit

Family members traveling with you **MUMFORD MICHAEL SCOTT  
MALDONADO SOLIS RONNAL**

Back



Register plan

After you've registered your trip, you should print the QR code to use during immigration. You'll need to do it once for each family member that you have enrolled. In the example below, the code is generated and printed for Mumford Michael Scott, and then the drop down arrow will be selected to choose the other family member to print the QR for them.

**Visit Japan Web**

---

**Japan entry/return procedure**  
Japan 2025  
2025/05/16

 Edit plan  Delete

---

Applicant


MUMFORD MICHAEL SCOTT▼


Please switch the applicant and prepare the procedures for everyone


Selection of family members


---

**Preparing for entry into/return to Japan**

 **Link VISA** optional

 **Quarantine (Confirmation of Health Condition)**

 **Immigration clearance and Customs declaration**  Registered

 **Display QR code**

Print this QR code.



Example of QR Code to print and bring with you for immigration and customs.

[Visit Japan Web](#)

QR Code for Immigration clearance and Customs declaration



MUMFORD MICHAEL SCOTT

[Back to Entry/Return Procedure](#)